

Technical services, solutions and preventive maintenance – including HVAC systems, plumbing, electrical, building automation and energy management systems

**CONTINUUM TECHNICAL SERVICES** focuses on preventive maintenance and solving your technical building concerns.

- > Mobile Technicians and Specialized Repairs
- > Mechanical Equipment Maintenance and Emergency Repair
- > Plumbing Maintenance and Repair
- > Electrical Troubleshooting and Repair
- > Building Automation, Temperature Controls and Energy Management Improvements and Upgrades
- > HVAC Replacements, Maintenance and Repair
- > Energy Improvements and Retrofits
- > Preventive Maintenance Agreements
- > Electrical Infrared Scanning and Predictive Maintenance
- > Consulting, Design and Construction Management

*We are state-of-the-art...* Our use of state-of-the-art infrared scanning and thermographic technology provides a predictive analysis, preventing power and equipment interruptions at your facilities and allowing us to make proactive replacements and repairs to ensure the smooth operation of your business.

technical services





**Our “Did You Know?”  
Continuum Approach**

**Capabilities, features  
and benefits of  
CONTINUUM TECHNICAL  
SERVICES include:**

**• CREATING HIGH PERFORMANCE BUILDINGS:**

CONTINUUM performs technical improvements that can benefit the energy efficiency of your facility and reduce your utility consumption and costs. Popular services include lighting retrofits, optimal system start and stop times, variable frequency drive installation and maintenance, water flow and temperature resets and air-side economization. All of our services closely monitor your energy consumption to prevent excessive power use.

**• PROVEN PERFORMANCE:**

Our highly-trained and experienced technical services professionals work closely with you to ensure all tasks are complete and you are entirely satisfied. Once each task is complete, you and your tenants can take a customer satisfaction survey. To date, CONTINUUM has exceeded its 90 percent customer satisfaction benchmark.

**• COMPETITIVE PRICING STRUCTURE:**

Through lower overhead, streamlined infrastructure, cooperative staff and an efficient use of resources, CONTINUUM is able to provide customers superior service at reduced costs, typically resulting in **10-15 percent savings over the competition.**

**The full-circle resource  
for building owners and  
property managers**

**• PROVIDING A TRUSTED  
SINGLE-SOURCE SOLUTION:**

CONTINUUM provides a single-source solution for interior and exterior facility operations, maintenance and repair. Instead of coordinating multiple

vendors, work with just one. With multidisciplinary expertise under one roof, CONTINUUM can streamline your facilities’ needs – while increasing the value of your asset.

**• DELIVERING EXCEPTIONAL VALUE,  
SERVICE AND SATISFACTION:**

CONTINUUM delivers exceptional value through our unique combination of knowledge, capability, performance and price. CONTINUUM enables your property to become a “High Performance Sustainable Building” and maximizes your assets’ return on investment. Facilities serviced by CONTINUUM have earned such prestigious accolades as the **ENERGY STAR®** award for superior energy performance, **BOMA’s The Office Building of the Year® (TOBY) Award** and **CEL’s National Real Estate “A List” Award for Service Excellence.**

**• ECONOMIES OF SCALE THAT  
DELIVER COST-EFFICIENCY:**

CONTINUUM serves tens of millions of square feet of commercial office, industrial, senior living, medical and retail space. With our large and diverse client base, our purchasing power will save you money. Through experience, our extensive best practices will save you time, minimize your costs and reduce your facilities’ downtime.

**• BENEFITING FROM THE  
CONTINUUM ADVANTAGE:**

CONTINUUM customers benefit from our proprietary Computerized Maintenance Management Software system, which provides an easy-to-use web-based portal for customer requests, maintenance work orders, status tracking and inventory control. From your computer or wireless device, the system gives you, your team and your tenants ease, efficiency and control.

**By using infrared scanning and thermographic technology, CONTINUUM SERVICES can locate and repair electrical and mechanical defects before they cause unscheduled power losses, equipment damage or even catastrophic equipment failures.**

Electrical and mechanical connections do not fail instantly. Over time, most systems emit heat before the actual failure takes place. Infrared scanning produces images of invisible infrared radiation, detecting surface heat variations which are not visible to the human eye. By using non-invasive thermographic technology and microprocessor controls which provide immediate on-site analysis and image recording, CONTINUUM Technicians are able to locate these “hot spots” before a problem occurs. A problem or defect is identified and repaired, saving the customer money on costly emergency repairs and reducing building downtime, all while increasing system efficiency. Furthermore, some insurance companies require infrared scanning as a condition for coverage, we suggest consulting your agent for compliance specifics.

