



Your full-circle facility services provider

Facility Operations

Technical Services

Exterior Services

Environmental Services

CMMS System



The full-circle resource for building owners and property managers

Providing you with a trusted single-source solution.

CONTINUUM provides you a single-source solution for interior and exterior facility operations, maintenance and repair. Instead of coordinating multiple vendors, work with just one. With multi-disciplinary expertise all under one roof, **CONTINUUM** can streamline your facility's needs – while increasing the value of your asset.

Delivering exceptional value, service and satisfaction.

CONTINUUM delivers exceptional value through our unique combination of knowledge, capability, performance, and price. **CONTINUUM** enables your property to become a “High Performance Sustainable Building” and maximizes your assets' return on investment. Facilities serviced by **CONTINUUM** have earned such prestigious accolades as the **ENERGY STAR**® for superior energy performance, **BOMA's Office Building of the Year**® (**TOBY**) Award and **CEL's National Real Estate “A” List Award for Service Excellence**.

Offering economies of scale that deliver cost-efficiency.

CONTINUUM serves tens of millions of square feet of commercial office, industrial, senior living, medical and retail space. With our large and diverse client base, our purchasing power will save you money. Through experience, our extensive best practices will save you time, minimize your costs and reduce your facilities' downtime.

Benefiting from the CMMS System advantage.

CONTINUUM customers benefit from our proprietary **Computerized Maintenance Management Software system**, which provides an easy-to-use web-based portal for customer requests, maintenance work orders, status tracking and inventory control. From your computer or wireless device, the CMMS system gives you – your team – and your tenants – ease, efficiency and control.

www.continuumservices.com

For complete access to our user-friendly RediWorks System, which provides ease, efficiency and control for all your maintenance needs.

- > Self-service Website
- > Customer Requests and Work Orders
- > Monitor Progress and Track Response Time
- > Access via Wireless Devices
- > Automated Preventive Maintenance
- > Best Practice and Procedure Management
- > Incident Reporting and Management
- > Inventory Control and Procurement

CONTINUUM is a full-service, single-source provider with proven expertise, dependability, and scalability in four key areas:

facility operations

Providing all of your daily building operations and engineering, maintenance, day-porter services and energy management solutions, **CONTINUUM** keeps your facility operating smoothly and efficiently.

- > Building Engineers and Operations
- > Maintenance and Day Porter Services
- > Scheduled Mechanical and HVAC Maintenance and Repair
- > Building Evaluation, Due Diligence and Asset Valuation
- > Building Automation, Temperature Controls and Energy Management
- > Computerized Maintenance Management Software (CMMS) Systems
- > Predictive and Preventive Maintenance
- > Plumbing and Electrical Operations
- > Lighting and Relamping Services
- > Elevator and Escalator Operations
- > Computer Room Cooling Units and UPS Systems

technical services

Focusing on preventive maintenance and solving your technical building concerns, including HVAC systems, plumbing, electrical and energy management systems, **CONTINUUM** will be there when you need us.

- > Mobile Technicians and Specialized Repairs
- > Mechanical Equipment Maintenance / Emergency Repair
- > Plumbing Maintenance and Repair
- > Electrical Troubleshooting and Repair
- > Building Automation, Temperature Controls and Energy Management Improvements and Upgrades
- > HVAC Replacements, Maintenance and Repair
- > Energy Improvements and Retrofits
- > Preventive Maintenance Agreements
- > Electrical Infrared Scanning and Predictive Maintenance
- > Consulting, Design and Construction Management

exterior services

Delivering the full spectrum of your property's outdoor needs throughout the year. From design, landscaping installation and grounds care to snow removal, exterior sweeping, power washing and more, **CONTINUUM** takes care of it all.

- > Landscape Construction Services
- > Landscaping and Grounds Care
- > Turf Management and Fertilization
- > Flower, Plants and Foliage Care
- > Shrub and Tree Protection
- > Snow Removal, Salting and Liquid De-icing
- > Parking Garage De-icing
- > Power Washing and Cleaning: Decks, Patios, & Sidewalks
- > Exterior Housekeeping Services
- > General Retail Maintenance Services
- > Parking Lot and Sidewalk Sweeping
- > Painting and Striping
- > Minor Concrete Repairs
- > Select Demolition and Removal

environmental services

Giving you state-of-the-art evaluation, design and implementation of the air and water quality systems and solutions required to meet the environmental needs of your tenants and governmental agencies, **CONTINUUM** can minimize your risks.

- > Indoor Air Quality (IAQ) Services
- > AQUIS AHU Condensate Pan Remediation
- > Mold and Microbiological Growth Remediation
- > Energy Efficiencies
- > Code Compliance
- > Water Sampling and Testing
- > Air Flow Management and Testing

The full-circle resource for building owners and property managers

- > **MULTI-DISCIPLINARY SERVICES:** CONTINUUM's Facility Operations, Technical Services, Exterior Services and Environmental Services give you proven expertise, capability, dependability and scalability for all of your interior and exterior facility needs.
- > **SINGLE-SOURCE PROVIDER:** Work with one accountable and efficient resource to complete all of your facilities needs: CONTINUUM does it all. No fee pyramids.
- > **EXPERIENCED, PROFESSIONAL EMPLOYEES:** The CONTINUUM team has over 30 years of experience with facility services from the routine to the highly technical. Our seasoned professionals are recognized as industry leaders.
- > **COMPETITIVE PRICING, TIME SAVINGS AND COST REDUCTION:** With our large and diverse client base, we have a purchasing power that saves you money. CONTINUUM's proven processes and procedures reduce your costs and minimizes facility downtime.
- > **PROVEN PERFORMANCE:** CONTINUUM measures and maintains customer satisfaction levels above 90 percent, while serving tens of millions of square feet of commercial office, industrial, senior living, medical and retail space.
- > **UNDERSTANDING YOUR NEEDS:** CONTINUUM operates to benefit your facilities from the point of view of a building owner and property manager.
- > **ONGOING, CONSISTENT STAFF TRAINING:** CONTINUUM staff receives specialized training on building systems, products and procedures in order to remain skilled and take advantage of new technologies.
- > **THE CMMS SYSTEM ADVANTAGE:** Our proprietary, easy-to-use **Computerized Maintenance Management Software system** gives CONTINUUM clients the ability to request goods and services online, and monitor progress and response from your computer or wireless device.



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